Ziegler & Associates

www.zieglerassociates.com

MODEL 978-C Suspended Solids Monitor Installation & Instruction Manual

(for use with Serial #1177 and lower, sold on or before 4/6/2014)



MODEL 978-C Suspended Solids Monitor Installation & Instruction Manual

ZIEGLER & ASSOCIATES 11180 Ranchette Dr. Jackson CA 95642 USA PHONE 209-223-1090 FAX 209-223-1090

Email: info@zieglerassociates.com Web: www.zieglerassociates.com

Date: 7/15/2020

TABLE OF CONTENTS

		CIPLE OF OPERATION	
2.	INST	ALLATION	2
	A.	Insertion-Type Sensor	2
		Dimensions	2
		Installation	3
		Insertion	4
		Removal	4
	B.	Submersible-Type Sensor	6
		Dimensions	6
		Installation	
	C.	Electronic Signal Converter	
		Dimensions	
3.		NG	
		General	
		Wiring Diagram	
		Alarm Unit Connections and Adjustments (Optional)	
4.		BRATION	
		General	
		Laboratory	
		In-Line	
		Output	
_		Dampening	
		SOR REMOVAL/REINSTALLATION (w/ Insertion Adapter Kit)	
		JBLESHOOTING	
		INICAL SUPPORTINICAL DIAGRAMS	
ο.		Model 978-C Suspended Solids Monitor	
	A.	Model 978-C Circuit Diagram (AC Power)	
		Model 978-C Circuit Board Component Layout (AC Power)	
		Model 978-C Circuit Diagram (DC Power)	
		Model 978-C Circuit Board Component Layout (DC Power)	
	В	Model 220 Alarm (Optional)	
	ъ.	Model 220 Alarm Board Circuit Diagram	
		Model 220 Alarm Board Component Layout	
	C.	Pipe Insertion Assembly Dimensions and Materials	
9.		BANTY	

1. PRINCIPLE OF OPERATION

A prefocused incandescent lamp directs an intense beam of light through the process fluid. The particulate in the fluid absorbs the light in proportion to its concentration. The remaining light is detected by a silicon detector that generates a current signal proportional to the particulate concentration. The electronic signal converter then amplifies and scales the current signal to provide a linear readout on a digital meter and an isolated output signal.

The instrument is "peaked" to operate in the near-infrared radiant (NIR) energy spectrum to eliminate errors due to visible colors in the particulate and the process liquid.

Key components of the sensing head are shown in **Figure A** below. The sensing head has been hydrodynamically designed to eliminate problems such as plugging, solids separation and dewatering of pulp stock.

The sensor's unique design reduces the effects of stray light and moderate window obscuration. It utilizes an optimum optical path length so that a linear response is provided over a wide dynamic range of suspended solids concentrations.

Sensor Body

Sensor Body

Detector

Figure A

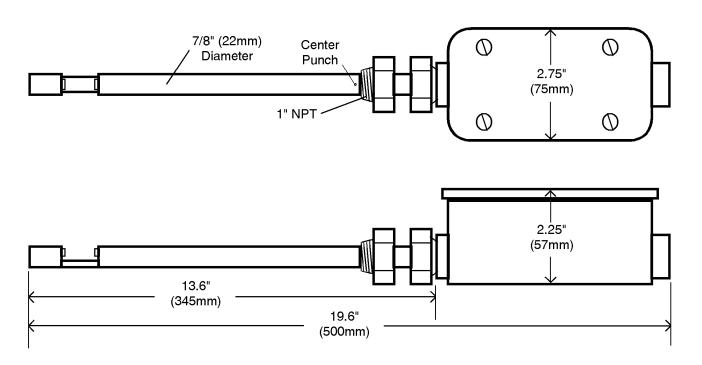
2. INSTALLATION

A. Insertion-Type Sensor

Dimensions

Figure B below shows the dimensions of the insertion-type sensor.

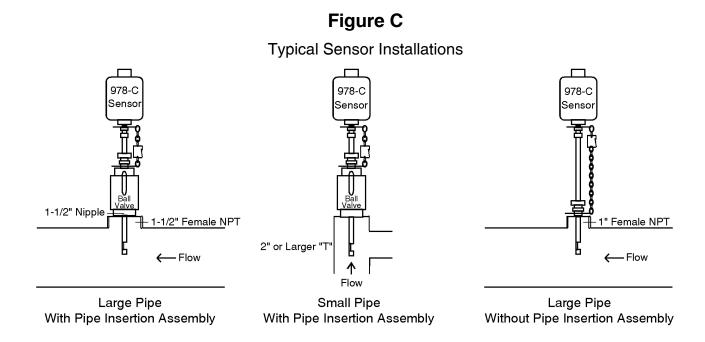
Figure BInsertion-Type Sensor Dimensions



Line Size: There are no restrictions on the maximum pipe diameter into which the sensor can be installed. However, if a 2-inch or smaller line is to be monitored, install a 2-inch or larger "T" to prevent the sensor from blocking the line. See **Figure C** on page 3 for drawings of typical installations.

Installation

Figure C below shows some typical insertion-type sensor installations.



Transparent Lines: If the sensor is to be used in a transparent (e.g., glass, PVC, acrylic, etc.) process or sample line, the pipe must not be exposed to direct sunlight or comparably intense light. Transparent lines exposed to direct sunlight must be wrapped with tape to prevent ambient light from entering the pipe and affecting the readings. Wrap the pipe five (5) pipe diameters from the sensor. **Black PVC electrical tape will not block light sufficiently.** Use an aluminum tape or wrap any tape over a metallic foil.

Temperature: The sensor should not be exposed to a process temperature that is below -10°C or greater than 110°C.

Pressure: The sensor should not be used where the process pressure is greater than 150 psig (10 BAR). A safety chain is provided and **MUST** be used (see Insertion below).

Entrained Gas: Gas bubbles in suspension can cause errors, so care should be taken to locate the sensor upstream of anything that could create a pressure drop (orifice plates, valves, pumps, etc.) and cause the dissolved gases to come out of solution.

Mounting (without pipe insertion adapter): While any position on the periphery of the process pipe may be used to install the sensor, a position above the horizontal plane is recommended, particularly if the sensor is to be removed frequently. The sensor may either be installed through a "T" or a weldment that has been installed on the process pipe. The "T" or weldment must provide a 1" NPT female thread. After mounting the "T" or weldment, thread the male Swagelok fitting supplied with the instrument into the "T" or weldment. Be sure that the large washer, with one end of the safety chain fastened to it, is captured between the Swagelok fitting and the process pipe.

Mounting (with pipe insertion adapter): While any position on the periphery of the process pipe may be used to install the sensor, a position above the horizontal plane is recommended, particularly if the sensor is to be removed frequently. The sensor may either be installed through a "T" or a weldment that has been installed on the process pipe. The "T" or weldment must provide a 1-1/2" NPT male thread. After mounting the "T" or weldment, thread the ball valve supplied with the instrument into the "T" or weldment.

Insertion

An insertion depth between 1" and 4" is suggested. If the process pipe is empty or filled with a clean fluid, position the sensor at a depth where a minimum reading is obtained on the meter. This is to ensure that any internally reflected light from the process piping can be zeroed out. If the solids are small in size and not likely to cling or wrap around the metal bar separating the light source and detector, rotate the sensor so that the small center punch, located below the junction box, is facing upstream. On other applications, such as heavy slurries, paper pulp, etc. position the center punch mark so that it is at right angles to the flow. In other words, if the process pipe is horizontal and the sensor is inserted into the top of the pipe, the center punch should be facing at a right angle to the direction of flow (i.e., not upstream or downstream). This permits a "scrubbing" action on the windows and helps eliminate any build-up on the sensor. When the sensor has been positioned satisfactorily, firmly tighten the Swagelok fitting so that the sensor cannot be pulled out or rotate. Make sure that the large washer which is holding one end of the safety chain is captured between the Swagelok fitting and the process pipe.

AFTER PROPERLY INSTALLING THE SENSOR AND BEFORE THE LINE IS PRESSURIZED, TAKE ALL THE SLACK OUT OF THE SAFETY CHAIN BY MOVING THE "CLIP" TYPE LINK UNTIL THE SAFETY CHAIN IS TAUT.

Junction Box: Route the cable from the electronic signal converter through the sealing gland and tighten it to assure a moisture-tight seal. Make the wire connections as shown in **Figure G** on page 10 and reinstall the cover and gasket to assure a weather-tight seal. It is important that the inside of the junction box be kept dry at all times. If the junction box is positioned so that it is difficult to make the wire connections, the box may be rotated by loosening the Swagelok fitting located directly under the box.

NOTE: Do not rotate the box more that 180 degrees in either direction or the internal wiring may be damaged. Be sure to retighten the Swagelok fitting.

Removal

Should it ever become necessary or desired to remove the sensor from the process line, please follow the steps below.

If the sensor has been installed without the pipe insertion adapter and ball valve, the process line will have to be depressurized and probably drained. The sensor may then be safely removed by disconnecting the safety chain and loosening the Swagelok fitting.

If the sensor has been installed using the pipe insertion adapter and ball valve, and it is not possible or practical to depressurize the line, **extreme care** must be taken to assure that the sensor is not "blown out" by the process pressure when the Swagelok fitting is loosened. Follow these steps:

- 1. Loosen the safety chain one or two links by moving the "clip" towards the process pipe.
- 2. Loosen the Swagelok fitting sufficiently to permit pulling the sensor out to the new limit of the safety chain.
- 3. Retighten the Swagelok fitting and repeat steps 1 through 3 until the sensor is clear of the ball valve.
- **4.** Close valve and withdraw sensor completely.

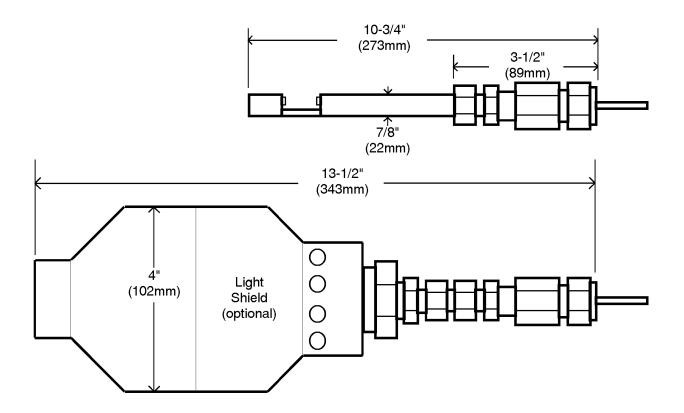
NOTE: NEVER STAND IN FRONT OF THE SENSOR WHILE ATTEMPTING TO REMOVE IT FROM A PIPE THAT IS UNDER PRESSURE.

B. Submersible-Type Sensor

Dimensions

Figure D below shows the dimensions of the submersible-type sensor.

Figure DSubmersible-Type Sensor Dimensions



<u>Installation</u>

The sensor may be installed in tanks, clarifiers, streams, lakes, etc. by using any suitable support, or it may simply be suspended using the connecting cable.

Ambient Light Effects: If the sensor is to be installed where it could be affected by ambient light (near the surface, in clear liquids, or in direct sunlight), the optional light shield should be used.

Temperature: The sensor should not be exposed to a process temperature that is below -10°C or greater than 60°C.

Pressure: The sensor should not be exposed to pressures greater than 50 psig (115 feet of water). Sensors capable of handling higher pressures are available on special order.

Entrained Gas: Gas bubbles in suspension appear as particulate, so care should be taken to locate the sensor where there are no bubbles.

C. Electronic Signal Converter

Dimensions

See Figure E below for panel/wall mount enclosure dimensions and Figure F on page 8 for the NEMA 4X (watertight) enclosure mounting dimensions.

Environment: The panel/wall mount enclosure must be situated in a dry area. The NEMA 4X enclosure is suitable for wall or pipe mounting and relatively harsh or damp atmospheres. Ambient temperatures should be between 0°C and 50°C.

Figure EPanel Mount Enclosure Dimensions

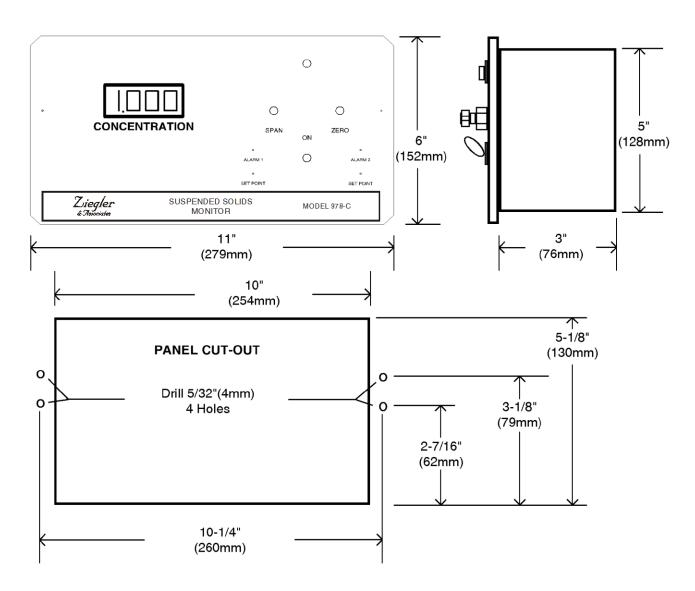
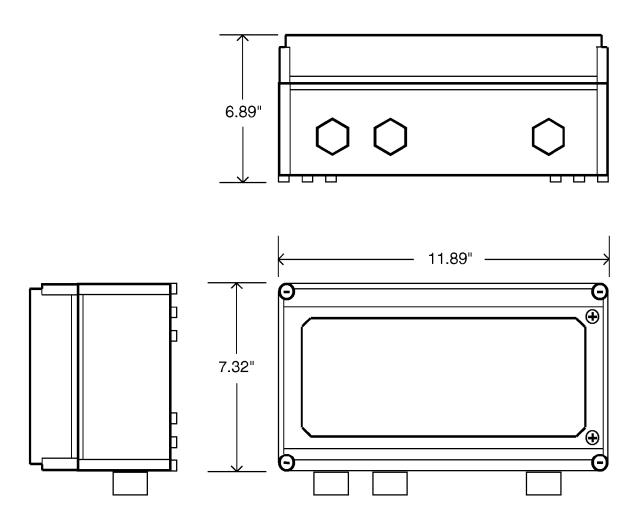


Figure FNEMA 4X Enclosure Dimensions



3. WIRING

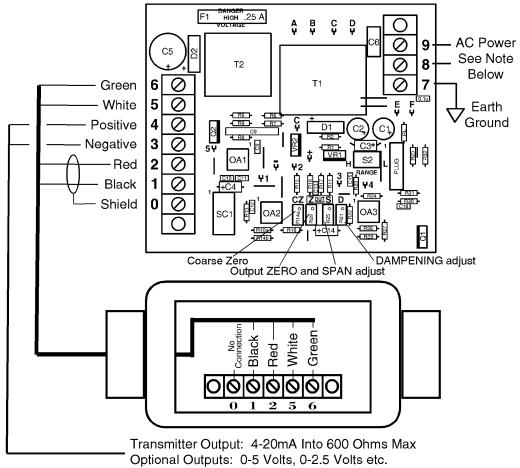
A. General

- 1. All wires should be routed away from potential RF (radio frequency) sources and large inductive loads.
- 2. All wiring connections at the sensor and the electronic signal converter must go through the sealing glands, and the glands must be tightened sufficiently to keep moisture out. Unused holes in the enclosure should also be sealed.
- 3. Assure that the interconnecting cable between the sensor and the signal converter is correctly installed (see Figure G on page 10), and all terminals are tightened. Use only the cable supplied with the instrument. Standard cable length is 25 feet. Optional lengths up to 1000 feet are available.
- **4.** Before connecting the main power at terminals 7, 8, and 9, be sure that the supplied voltage matches the jumper configuration as shown in
- 5. Wire the transmitter output with a shielded twisted pair to terminals 3 and 4, and ground the shield **AT ONE END ONLY.**

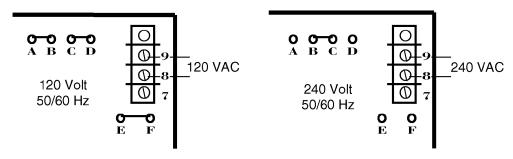
NOTE: RFI (Radio Frequency Interference) and large inductive loads such as motors, solenoid valves and large switches can affect the operation of the instrument. Therefore, both the sensor and the electronic signal converter should be properly grounded to eliminate the effects of RFI. If the instrument is mounted in the vicinity of any large inductive loads, all interconnecting cable should be installed in conduit that does not contain power cables.

B. Wiring Diagram

Figure GWiring Diagram



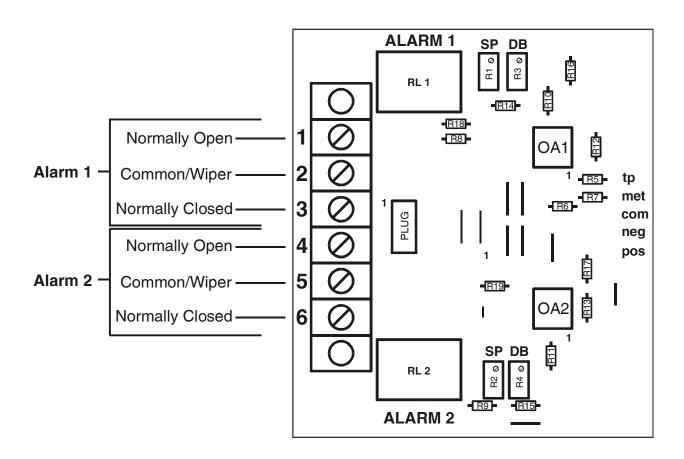
Note: For proper operation the AC power and jumpers MUST be connected as shown below.



DC Power Connections

For 12-volt or 24-volt DC-powered operation, make all connections as above, except for power connections. Connect 12/24 VDC Positive (+) to terminal 9 and 12/24 VDC Negative (-) to terminal 8. The jumpers are factory set and do not need adjustment. Be sure that there is a good earth ground to terminal 7.

C. Alarm Unit Connections and Adjustments (Optional)



- 1. Alarm Contact Ratings: 10 Amps @ 120 VAC
- 2. All adjustments are "clockwise increase"
- **3.** Both alarm trip points are adjustable over the full output range.
- 4. Alarm trip dead band (DB) adjustments provide a dead band (differential between on and off) of either alarm trip from 0 to 10% of span.
 - * SP = Alarm trip setpoint adjustment
 - * DB = Dead band adjustment

4. CALIBRATION

A. General

The Model 978-C has been factory calibrated using distilled water and an electronic current source. The instrument may easily be recalibrated by mixing solids with distilled water. First, the zero point is established using distilled water. If it is desired to elevate the zero to say 5% (solids), then a 5% (solids) sample is used for the zero point. The span is set by adjusting the instrument to correspond to a known gravimetric sample. A known gravimetric sample can be made by mixing 1 gram of dry solids from the process with 1 liter of distilled water. This will yield a 1000 ppm (parts per million) mixture (using 2 grams will yield 2000 ppm, and so on). Only the zero and one other point need be established. Prior to checking or changing calibration, the instrument must be turned on and warmed up for at least 15 minutes. Make sure the front panel is on the signal converter and the cover is on the sensor junction box prior to taking any readings or making any adjustments.

The range switch mounted on the main circuit board provides an electrical gain of 2:1. However, due to the non-linearity of most solids, changing the range switch will not necessarily exactly double the range of the instrument. For example, as shown on the response curve for Brewer's Yeast (see Figure H on page 13), at 1 Absorbance Unit, the instrument would read 2% (20,000 ppm) and at 2 Absorbance Units, the reading would be 7% (70,000 ppm). The non-linearity of Brewer's Yeast is shown by the curve covering a measurement span of 0 to 16% (0 to 160,000 ppm); however, on most applications the area of interest is much less, and the curve is usually "flat" (linear) for smaller segments.

Unless instructed otherwise, the instrument has been factory calibrated as follows:

Range	Pre-Set	
Low	0-1 Absorbance Units	
High	0-2 Absorbance Units	

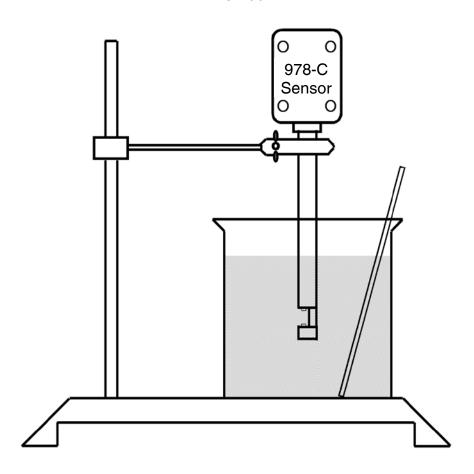
978-C Response Characteristics to Brewer's Yeast 3.0 2.5 2.0 ABSORBANCE(AU) 1.5 1.0 0.5 6 8 0 2 4 10 12 14 16 **CONCENTRATION** (% BY WEIGHT)

Figure H

B. Laboratory

This method is normally used on new instruments prior to their installation or on instruments that have been completely removed from the process. Laboratory calibration will require the apparatus as shown in Figure I below. The instrument must be wired according to the wiring instructions. During calibration, care must be taken to eliminate bright natural light from the sample and sensor tip. Care should also be taken to place the sensor in the middle of the sample chamber to avoid internally reflected light.

Figure ILaboratory Apparatus



The calibration is a two-step procedure. Samples at each end of the desired range should be available.

In most instances, the zero point is established using clean water. For the upscale value, a sample of the product near the normal operating concentration will be required. If a sample of the normal concentration is not available, any sample of known value will suffice. For example, if 15% pulp is not available for a 15% operating range, use a 10% sample and set the instrument span so that the meter reads 10%.

The calibration procedure is as follows:

- **a.** Place the sensor in the clean water sample and set the ZERO on the front panel to read 0 on the indicator.*
- **b.** Next, place the sensor in a sample that is near the operating concentration of the process and set the SPAN to read the sample value.
- **c.** Repeat steps **a.** and **b.** above to check the calibration. If the calibration is off, make the necessary adjustments.

* NOTE: For certain applications, a zero offset may be used to provide better accuracy over a narrower concentration range. If calibrating with an offset zero, adjust the ZERO to read the desired offset in clean water. The offset is the x-value on the solids calibration curve where the straight line crosses the x-axis. The offset is a negative number and is marked on the solids curve. For example, if the zero offset is -1.5% with the sensor in clean water, set the ZERO dial to read -1.5% on the indicator.

C. In-Line

The instrument may be calibrated without removing the sensor from the line, provided that accurate laboratory equipment is available and a representative sample of the process liquid can be taken.

- 1. If the meter is reading off-scale, adjust the ZERO pot on the front panel until the reading is back on scale.
- 2. Take a grab sample and simultaneously note meter reading.
- 3. Determine the value of the sample's solids concentration in ppm or % solids.
- **4.** After the concentration has been determined, note the present instrument reading and adjust the ZERO pot to correct.

EXAMPLE

Meter reading when sample taken = 2.50 %

Lab test value = 2.25 %

Difference (reads 0.25 too high) = 0.25 %

Present meter reading = 4.00 %

Subtract = 0.25%

Set meter (by adjusting ZERO pot on Panel) to read 3.75 %

In rare instances where there is insufficient "travel" in the ZERO pot to reach the desired setting, adjust the coarse zero pot on the main circuit board. See Figure G on page 10.

After the calibration adjustments have been made, tighten the lock nuts on the ZERO and SPAN pots.

D. Output

The instrument is supplied with either a millivolt (mV) or a milliamp (mA) isolated output, which corresponds to the 0-2, 20, 200 or 2000 meter reading. The output is usually specified by the customer at the time of purchase; however, if an output has not been specified, a 4-20 mA output will be provided. The output is factory set and should not require resetting. To change or reset the output, please follow these instructions:

The adjustments for the output ZERO and SPAN setting are located on the electronic converter circuit board and are marked "Z" and "S" (see Figure G on page 10). After removing the front panel (dust-tight enclosure) from the converter, connect a suitable ammeter to terminals #3 (-) and #4 (+). Set the meter to "zero" by turning the "ZERO" pot located on the front panel, then adjust the "Z" pot on the circuit board until the ammeter reads 4 mA. Next, adjust the "ZERO" pot on the front panel until the meter reads full scale (1999). Then adjust the "S" pot on the circuit board until the ammeter reads 20 mA.

NOTE: There is a small amount of interaction between these adjustments, so both the "0" and "1999" (4-20mA) points should be rechecked.

If the instrument is being "checked out" in the lab, the following procedure is recommended:

With the sensor immersed in a clear sample and the meter reading "0", adjust the "Z" pot until the ammeter reads 4 mA. Next, place the sensor in a mixture that is equivalent to the full scale concentration so that the meter reads full scale (1999), and adjust the "S" pot until the ammeter reads 20 mA.

E. Dampening

If the meter indication appears particularly "noisy", it can be dampened using the "D" adjustment on the signal converter circuit board (see Figure G on page 10). Turning the adjustment clockwise increases dampening.

5. SENSOR REMOVAL/REINSTALLATION (w/ Insertion Adapter Kit)

Sensor Removal (when installed with insertion adapter kit): DO NOT ATTEMPT TO REMOVE THE SENSOR WHEN THE LINE IS FILLED OR UNDER PRESSURE IF THE PROCESS FLUID IS ACIDIC, CORROSIVE, OR AT ELEVATED PRESSURES OR TEMPERATURES!

To remove the sensor from a pressurized line, it is recommended to first depressurize the line and drain it. If this is not possible, then **EXTREME CARE** must be taken to assure that the sensor is not "blown out" by the process pressure when the Swagelok fitting is loosened.

- 1. Loosen safety chain one or two links by moving the "clip".
- 2. Loosen the Swagelok fitting enough to permit pulling the sensor out to the new limit of the safety chain.
- 3. Retighten Swagelok fitting and repeat steps 1 through 2 until the sensor is clear of the ball valve.
- 4. Close valve.

Sensor Reinstallation: As with the removal of the sensor, reinstallation should never be attempted when the process fluid is highly acidic or corrosive, or at elevated temperatures or pressures. It is **HIGHLY recommended that the process line be depressurized and drained before reinserting the sensor.** If this is absolutely impossible or very impractical, use the following method:

With the ball valve in the "closed" position and the Swagelok tightening gland slightly loosened, insert the sensor into the Swagelok fitting until it stops against the closed portion of the ball. Reconnect the safety chain and remove all slack using the "clip" connector on the chain. (NOTE: The large washers that are connected to the safety chain must be "captured" between the Swagelok fittings -- one on the valve and on the other on the sensor). Tighten the Swagelok fitting to a "snug" position, then insert the probe further while containing most of the liquid. While standing to the side of the sensor, SLOWLY open the ball valve to permit the liquid to reach the outer Swagelok fitting. When the valve is completely open, insert the sensor to its original position and retighten the Swagelok fitting until it stops leaking. Finally, retighten the safety chain to remove all slack, using the "clip" connector on the chain.

6. TROUBLESHOOTING

Problem	Possible Causes	Check/Remedy
Meter indication is blank	No power	Check power light.
	Blown fuse	Check fuse.
	No power to instrument	Check for proper voltage on
		terminals 8 & 9.
	Faulty transmitter/indicating meter	Refer to supplier.
Meter will not zero	Too much absorbed light	Remove sensor and place in clean
		water. If the meter does not zero
		then try adjusting CS (course zero)
		on the circuit board.
	Poor sensor connections or incorrect wiring	Check connections and wiring.
	Sensor leads not insulated from body of sensor or conduit	Check sensor wires.
	Wet connection in converter or	Look for water or condensate on
	sensor housings	connections.
	No power to sensor	Voltage should be 8-11 VDC
		between terminals 5 and 6 on the
		main circuit board. Also, there
		should be 8-11 VDC on terminals 5
		and 6 of the circuit board at the
		sensor.
	Faulty sensor bulb or defective	If the proper voltage (8-11 VDC) is
	sensor/transmitter	on terminals 5 and 6 at the sensor
		and the bulb in the sensor is not on,
		then the bulb has failed.
No response (indication does not	Faulty sensor bulb	Check to see if sensor lamp is on. If
change and indication is high)		lamp is off, check voltage across
		terminals 5 & 6 in sensor. If the
		proper voltage (8-11 VDC) is on
		terminals 5 and 6 and the bulb in
		the sensor is not on, then the bulb
Hartalia vandina	La confficient de consecutors	has failed.
Unstable reading	Insufficient dampening	Increase dampening.
	Air bubbles or very large particles	Take sample and check for bubbles
	in process line	or large particles. If present, relocate sensor.
	RFI pickup	Earth ground instrument properly.
	Heavy Inductive loads	Mount instrument away from power
	Ticavy inductive loads	cables. Put cables in conduit.
Reading does not agree with lab	Improper calibration	Recalibrate instrument.
	· ·	
Todato		
Readings drift with time		• • • • • • • • • • • • • • • • • • • •
	Table to the second water	
	Deposit build-up on sensor	
Negative readings or negative		
output		
Readings drift with time Negative readings or negative	Lab procedure error Lab instrument error Defective sensor/transmitter Converter not warmed up Sensor/converter connections wet Deposit build-up on sensor Improper calibration	Check procedure. Check instrument. Refer to supplier. Warm up converter for 15 minutes. Look for water or condensate on connections. Dry connections with hair dryer. Remove sensor and clean. Recalibrate instrument.

7. TECHNICAL SUPPORT

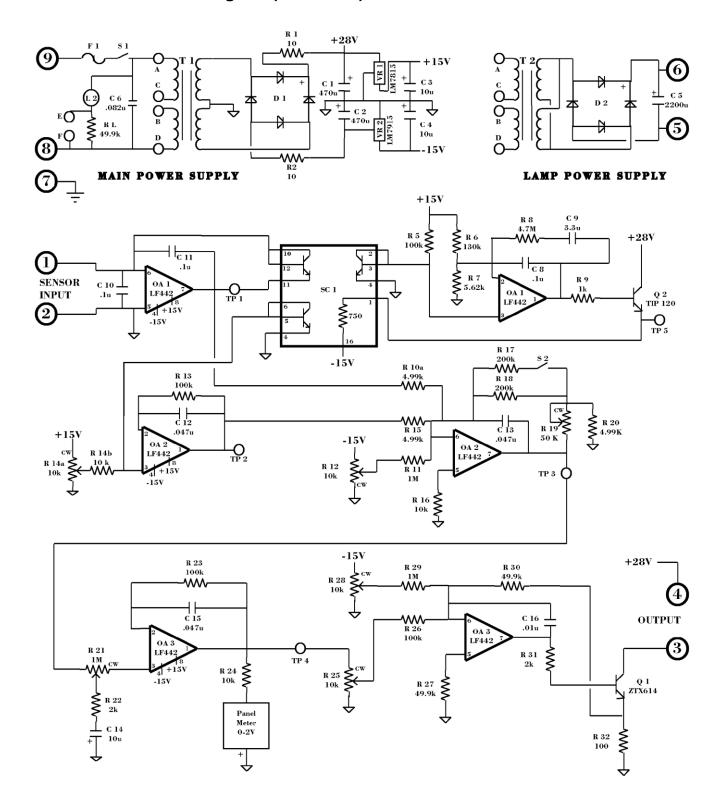
If technical support is required, please contact us at the phone number on the front cover, and be prepared to supply the following information:

Serial Number (inside signal converter)
Light Gap/Path Length (0.25cm/1.0cm/2.5cm/special)
Sensor Type (Submersible/Insertion)
Date Purchased
Output (Current/Voltage)
Power (110VAC/220VAC/12VDC/24VDC)
Process Temperature
Process Pressure
Process Solid (Sand/Pulp/Yeast)
Process Liquid (Water/Oil/Alcohol)
Process Solid Concentration
Process Piping Material (ABS/Stainless)
Process Piping Size
Anything else you feel is important

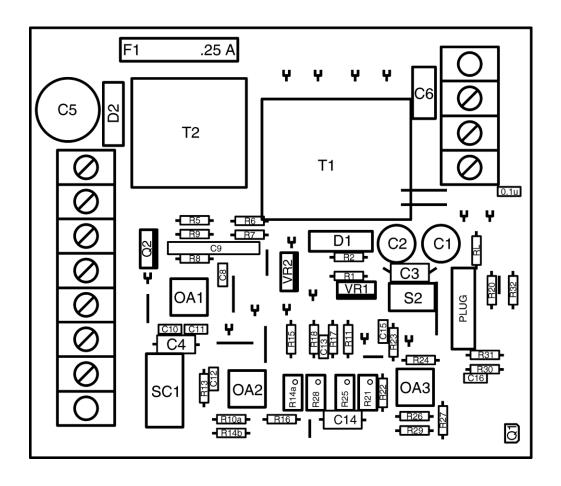
8. TECHNICAL DIAGRAMS

A. Model 978-C Suspended Solids Monitor

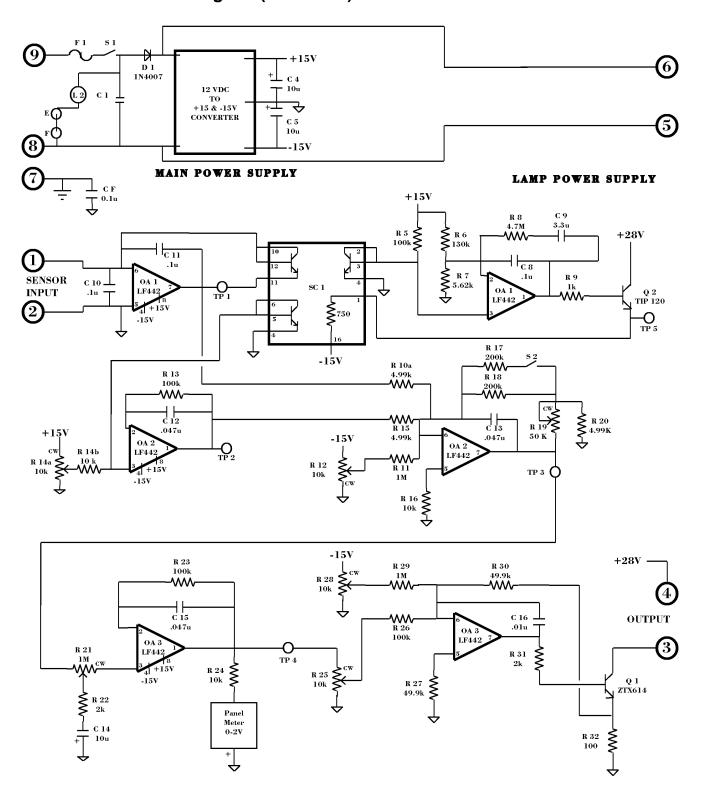
Model 978-C Circuit Diagram (AC Power)



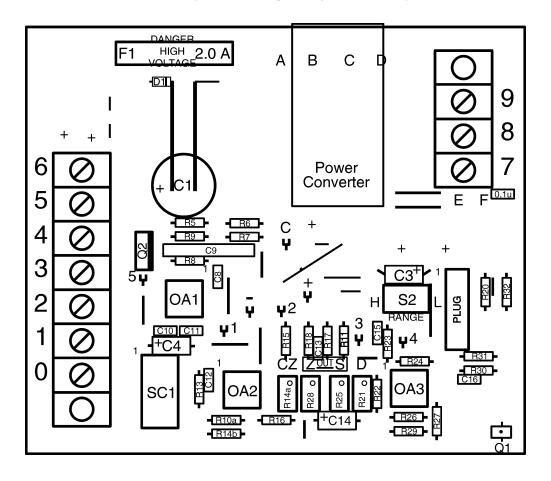
Model 978-C Circuit Board Component Layout (AC Power)



Model 978-C Circuit Diagram (DC Power)

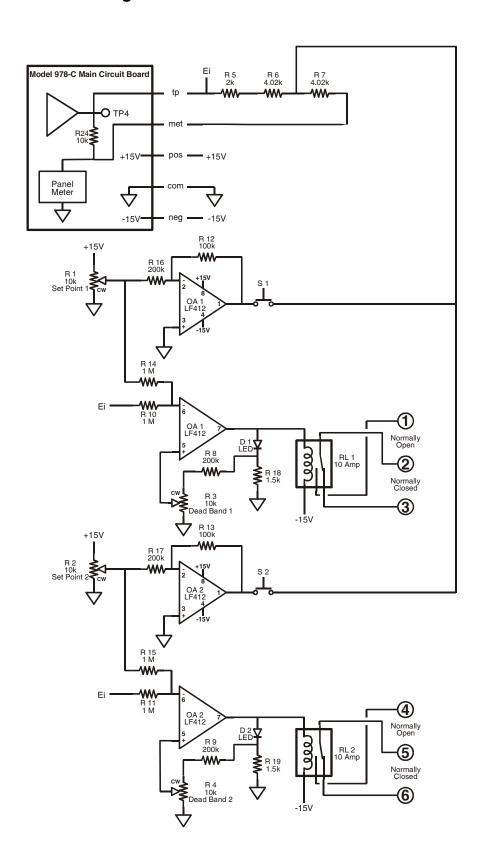


Model 978-C Circuit Board Component Layout (DC Power)

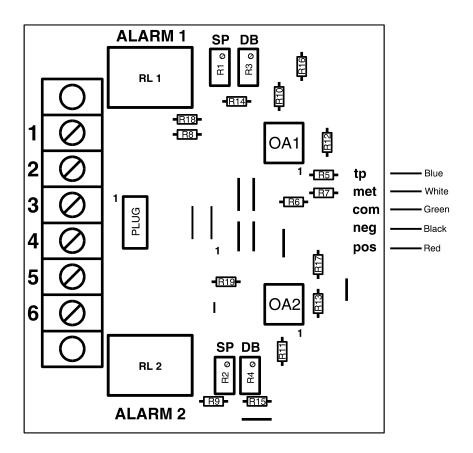


B. Model 220 Alarm (Optional)

Model 220 Alarm Board Circuit Diagram

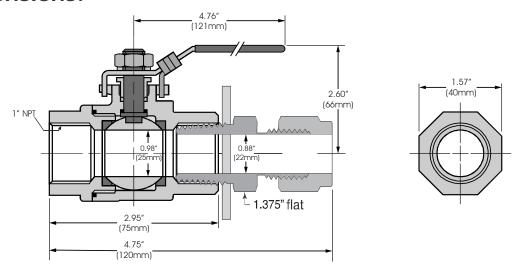


Model 220 Alarm Board Component Layout

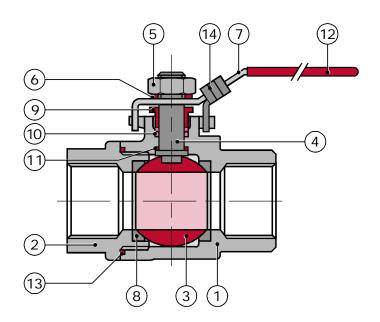


C: Pipe Insertion Assembly Dimensions and Materials

Dimensions:



Materials:



No.	Part	Material	Qty.
1	Body	ASTM A351 Gr. CF8M	1
2	End Cap	ASTM A351 Gr. CF8M	1
3	Ball	AISI 316	1
4	Stem	AISI 316	1
5	Stem Nut	AISI 304	1
6	Stem Washer	AISI 304	1
_ 7	Handle	AISI 304	1
_ 8	Seat	PTFE	2
9	Gland Nut	AISI 304	1
10	Stem Packing	PTFE	1
_11	Thrust Washer	PTFE	1
12	Handle Sleeve	Vinyl	1
13	Joint Gasket	PTFE	1
14	Locking Device	AISI 304	1

9. WARRANTY

Ziegler & Associates' products are warranted to be free from defects in material and workmanship for a period of one (1) year from the date of shipment. The final determination as to whether the product has failed due to defects in materials or workmanship rests solely with Ziegler & Associates. Products that have been proven to be defective in workmanship or materials will be repaired or replaced at Ziegler & Associates' facility at no charge to the buyer. Defective instruments must be returned to Ziegler & Associates freight prepaid. THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE GIVEN IN CONNECTION WITH THE SALE OF ANY ZIEGLER & ASSOCIATES PRODUCT(S). In no event shall Ziegler & Associates be liable for consequential, incidental or special damages. The buyer's sole and exclusive remedy and the limit of Ziegler & Associates' liability for any loss whatsoever, shall not exceed the purchase price paid by the purchaser for the product or equipment to which a claim is made.